

INTISARI

Hubungan Jiwa Kewirausahaan Dengan Kualitas Pelayanan Praktik Mandiri (*Home care*) oleh Perawat Rumah Sakit Umum Islam Kustati Surakarta

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Latar Belakang: Peningkatan jumlah pasien yang memerlukan bantuan *home care* menjadi peluang usaha yang banyak disambut oleh perawat. Kualitas pelayanan yang baik sangat berperan terhadap peningkatan kesembuhan dan kualitas hidup pasien. Salah satu faktor yang berhubungan dengan kualitas pelayanan *home care* adalah bagaimana sikap perawat dalam menghadapi segala tantangan dan rintangan pelayanan *home care* yang dilakukan. Jiwa kewirausahaan yang ada pada seorang perawat berhubungan dengan kemampuan perawat dalam bersikap tantangan dan rintangan dalam pelaksanaan *home care*.

Tujuan penelitian: Penelitian ini adalah untuk menganalisis hubungan antara jiwa kewirausahaan dengan kualitas pelayanan *home care* yang dijalankan oleh perawat di Rumah Sakit Umum Islam Kustati Surakarta.

Metode penelitian: Penelitian ini merupakan penelitian kuantitatif yaitu deskriptif analitis dengan pendekatan *cross sectional*. Populasi penelitian adalah perawat di Rumah Sakit Umum Islam Kustati Surakarta yang menjalankan praktik mandiri *home care*, sedangkan sampel penelitian sebanyak 40 perawat sedangkan teknik sampling adalah total sampling. Pengumpulan data penelitian menggunakan kuesioner sedangkan analisis data penelitian menggunakan uji *Korelasi Kendall's Tau-b*.

Hasil penelitian: Hasil uji *Korelasi Kendall's Tau-b* diperoleh nilai signifikansi 0,001 sehingga H_0 ditolak yang artinya ada hubungan yang signifikan antara jiwa kewirausahaan dengan kualitas pelayanan praktik mandiri *home care* oleh perawat Rumah Sakit Umum Islam Kustati Surakarta. Nilai *correlation coefficient* bernilai 0,632 maka disimpulkan ada hubungan searah antara jiwa kewirausahaan dengan pelayanan praktik mandiri *home care*. Nilai *correlation coefficient* bernilai 0,632 dapat juga disimpulkan tingkat hubungan kedua variabel (jiwa kewirausahaan dan kualitas pelayanan praktik mandiri *home care*) memiliki hubungan yang kuat.

Kesimpulan: Terdapat hubungan jiwa kewirausahaan dengan kualitas pelayanan *home care* perawat yang bekerja di Rumah Sakit Umum Islam Kustati Surakarta.

Kata kunci: Jiwa Kewirausahaan, Kualitas Pelayanan, *Home Care*

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ABSTRACT

THE CORRELATION OF ENTREPRENEURSHIP AND HOMECARE OF NURSES AT THE KUSTATI ISLAMIC GENERAL HOSPITAL SURAKARTA

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Background: *The increasing number of patients who need home care assistance has become a business for nurses. Good service quality plays a role in improving patient recovery and quality of life. One of the factors related to the quality of home care services is the attitude of nurses in facing all the challenges and obstacles of home care services. The entrepreneurship in a nurse is related to the nurse's ability to respond to challenges and obstacles in implementing home care.*

Objectives: *This study analyzed the correlation between entrepreneurship and the quality of home care services of nurses at the Kustati Islamic General Hospital Surakarta.*

Method: *This research is quantitative research with a descriptive-analytical and a cross-sectional approach. The research population was nurses at the Kustati Islamic General Hospital in Surakarta who carried out independent home care practices, while the research sample was 40 nurses. The sampling technique used total sampling. The research data was collected using a questionnaire, while the data analysis used the Kendall's Tau-b Correlation test.*

Results: *The results of the Kendall's Tau-b correlation test obtained a significance value of 0.001, so that H₀ was rejected. It means that there is a significant correlation between entrepreneurship and the quality of independent home care practice by nurses at the Kustati Islamic General Hospital Surakarta. The correlation coefficient value is 0.632. It can be concluded that there is a unidirectional correlation between entrepreneurship and home care independent practice services. The correlation coefficient value of 0.632 can also be inferred that the level of correlation between the two variables (entrepreneurship and the quality of independent home care practice services) has a significant correlation.*

Conclusion: *There is a correlation between entrepreneurship and the quality of home care services for nurses at the Kustati Islamic General Hospital Surakarta.*

Keywords: *Entrepreneurial Spirit, Service Quality, Home Care*

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